



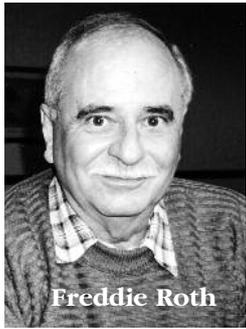
NEWSLETTER

Registered Charity No. 1096322

Editor: Doreen Brading
June 2012



Wandsworth Older People's AGM



Freddie Roth

On 17 April 2012, the Chair of Wandsworth Older People's Forum welcomed all to the Forum's 23rd Annual General Meeting. Present were His Worship the Mayor, Cllr Jane Cooper, the Leader of the Council Cllr Ravi Govindia,

Tony Tuck (Chair) and forty-one members of the Forum.

The Chair spoke particularly of the death of Lionel Davis, a founder member of the Forum, and who regularly sat in on our meetings. He would be sadly missed for his wise counsel over the years.



Wandsworth's Mayor Addresses the AGM

The Mayor, Cllr Jane Cooper, spoke about the amount of work done by volunteers in the Borough. She told us that she was delighted to be able to name AgeUK Wandsworth and St George's Trust for her fund and £10,000.00 had already been handed to AgeUK Wandsworth. At St George's the money will be used to refurbish the mortuary garden. She congratulated the Forum on its excellent work and wished it well for the future.

The Minutes of the 22nd AGM, held on 12 April 2011, had been circulated and were agreed. There were no matters arising.

The Chair introduced the Annual Review that had been included in the latest newsletter. The Hon Secretary, Liliias Gillies, reported on activities over the past year and the representation of the Forum on many committees run by authorities in Wandsworth, including the Local Strategic Partnership. Members of the committee attend these meetings representing older people and anyone interested in being involved in this work were requested to join the Committee. The Comic Relief grant had enabled the Forum to carry out much-needed outreach work among small groups in Wandsworth. Mac Downes reported on much of that work and talked about the photograph of Roehampton project, an exhibition of which has toured Roehampton and was on show at the meeting.



Mac Downes on the Roehampton Project

A summary of accounts for the year had been circulated and were agreed on and a proposal of their examination by an independent auditor was accepted. Accordingly, the Hon Treasurer Frederick Roth proposed and Liliias Gillies seconded Margaret Henderson CA to continue as independent examiner and this was duly accepted.

continued on page 3

Report of Wandsworth Strategy Group for Older People meeting of 18 April 2012



Liliias Gillies

Adult care Information Service Reuben Colton reported on progress in making the information service accurate and easy to use. He would like people to try it out and pass comments to him. Information should be available via the Council's website or by telephone to the Access team (8871 7707)

Health & Well-being Strategy Guidance has been received from Government. A draft Strategy should be available for the Health & Well-being Board in September and for the Health & Well-being Partnership on 26 September. This meeting is open to anyone and papers for both the Board and the Partnership are available on the Council's website. The aim will be to choose a small number of priorities from the 11 needs in the Joint Strategic Needs Assessment. It seems likely that promoting resilience in deprived communities, prevention in general but likely concentrating on alcohol misuse and falls among older people and improving care and treatment outcomes, with specific focus on integration of health and social care. It is expected that all authorities and all departments will be involved in work on the chosen priorities.

Wandsworth Older People's Network Conference The next conference will be on 21 June from 1.30-4 and subjects will be the Council's Local Account, a draft of which should be available in May, and Economic Crime, ie at ATMs and on the doorstep. There will probably be one in early October on the Health & Well-being Strategy.

Ageing Well This report concentrating on West Wandsworth is now available. Main recommendations are that the Hub should be a drop-in point of information, that there should be an attempt to create a register of older people at risk, probably for the GPs to create, that there should be an older People's Champion for Roehampton. The Council and NHS Wandsworth will be studying the report and will be discussing future progress.

Meetings Attended in April 2012

4th April 2012. Wandsworth Environment Forum, Steering Group: The Open Meeting on air quality (with particular reference to Putney High Street) had been a great success further action includes the Putney Society submitting their suggested Action List to the Council, who have promised to consider it. Jon Irwin has written a proposal of 3 actions the Council could take to demonstrate their support for the "Cities Fit for Cycling" Campaign. The WEF is suggesting the Council appoints an Active Travel Champion.

11th April 2012. Esther Rantzen meeting: A magazine called "Yours" wanted people interested in older people and their concerns to talk to Esther. Zara from the Greater London Forum for Older People suggested me, so I went along with a couple of other people. Esther wants to start up "Silverline" - a sort-of older people's version of Childline. She believes it might lead to getting in touch with more of the isolated elderly and maybe setting up a befriending service, among other things. I was very impressed with her grasp of what the scheme might encounter.

19th April 2012. Battersea Fields Practice, Patients Group: I attend this as an individual but thought I might pass on that there is a huge discrepancy among the prices per patient at the various GP surgeries throughout Battersea-ranging from £47 to £100! There had been talk that a GP Practice run by Virgin might open, and would charge as little as £42 per patient. The Battersea Fields administrator considered that money might be made up through the advertising of other Virgin products. I couldn't possibly comment, but I get the feeling that in the minds of the clinicians here, the privatisation of the NHS is something that could quite easily come to pass.

Committee Nominations 2012/13 agreed at AGM 17 April 2012

CHAIRMAN Tony Tuck
VICE-CHAIRMAN Barbara Willerton
HON SECRETARY Liliias Gillies
HON TREASURER Frederick Roth

REPRESENTATIVES OF ORGANISATIONS:

BATTERSEA ORG FOR RETIRED PEOPLE Doreen Brading
HESTIA AGE ACTIVITY CENTRE Mabel Headley
FURZEDOWN PROJECT GRAVENEY DAY CENTRE Nathalie Gibson-Wilson
BHARTI'S GROUP Bharti Kotecha
CATHERINE BAIRD COURT RESIDENTS Valerie Hambelton

INDIVIDUAL MEMBERS

Philomena Menton
Glenda Forde
Giovanna Ilukkumbere
Taj Qureshi
Elaine Brumstead
Ricky Lucock

Membership Officer Su Elliott,
Press Officer Freddie Roth,
Entertainments Organiser Vacant

Newsletter Editor Doreen Brading assisted by Philomena Menton & Freddie Roth

Liliias Gillies, Hon Secretary

Wandsworth Older People's AGM

continued from page 1

Proceeding to the election of Executive Committee, the following nominations had been made and were agreed. Chair Tony Tuck, Vice-Chair Barbara Willerton, Hon Secretary Liliias Gillies and Hon Treasurer Frederick Roth. Voluntary organisation: Mabel Headley (Age Activity Centre), Doreen Brading (Battersea Org for Retired People), Nathalie Gibson-Wilson (Graveney Day Centre), Bharti Kotecha (Bharti's Group) and Valerie Hambelton (Catherine Baird Court). Ordinary members: Elaine Brumstead, Glenda Forde, Giovanna Ilukkumberi, Philomena Menton, Taj Qureshi, and Ricky Lucock.

The Chair remarked there were still vacancies and others could be co-opted during the year. Cyril Marshall, a founder member of the Forum, who had contributed greatly both in Wandsworth and on the National Pensioners Convention (where he was Treasurer for many years) did not wish to continue and he was thanked. Clare Kakembo also was retiring and was thanked. The contributions of both over the years will be missed.



After the formal business of the AGM had been concluded, Cllr Ravi Govindia, Leader of the Council, spoke about the current difficult financial situation. He was glad the Council had been able, through the use of volunteers, to maintain the same number of libraries in the Borough. He said that before he took over as Leader there had been some discussion about the future of the Local Strategic Partnership and he had written to all the partners. As he only received six replies, it seemed

to suggest that there was a general lack of interest in the LSP continuing. He would, however, want to keep regular contact with voluntary bodies and would be considering what arrangements should be made in the future. He answered a number of questions on housing, housing benefit, discharge from hospital late at night, transport to hospitals and planning. He fondly remembered Lionel Davis and mentioned Lionel's great contributions, inter alia, to race relations in Wandsworth and elsewhere.



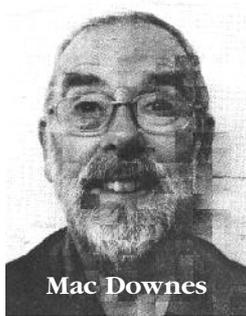
The meeting closed at 3:30pm and refreshments were served.

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Outreach Report March 2012



Mac Downes

Roehampton Reflections and beyond.

The last reminiscence session associated with Roehampton Reflections took place at Stag House Putney Vale on 5th March. This project seems to have a life of its own as we are now planning an Intergenerational photography project with members of Roehampton 60+ Cafe and children from Eastwood nursery. The Roehampton Reflections Exhibition will be on display at our AGM in April. Hopefully the Leader of the Council will recognise it as a good example of 'The Wandsworth Challenge' in action! (A separate Roehampton Reflections Report is attached to this paper-when all finance detail is clarified this will be sent to the project sponsors)

Outreach work has included:

- **The Lane Community** - a mental Health project with a high proportion of older people. This project is likely to close-if so this will mean another group of vulnerable people will have less means of accessing support and a place to feel safe and socialise.
- **Various sheltered schemes.** Not all of this work has been associated with fundraising. The ramifications of the withdrawal of Supporting People have still to be fully seen. **Catherine Baird Court** has managed to retain the services of the Scheme Manager. We are helping set up 'in house benefits advice sessions as many of the Catherine Baird Court residents seem to be entitled to a greater range of benefits than currently received. This initiative has the support of Jane Ellison MP. Changes of Care Provider for the Extra Care residents at **Mary Court and Joan Bartlett House** remain uncertain. **Care UK**, the new care provider have made a commitment to 'see the world from the point of view of our customers' but early indications are that residents are at risk of receiving a reduction in service. This situation will need close scrutiny - Mary Court and Joan Bartlett House residents are potentially some of the more vulnerable residents in any of the Wandsworth based sheltered schemes. We also supported **Age Activity Centre's** initial outreach day in Southfields.

Contact with various umbrella groups continues. Via the **Roehampton Older Peoples Task Force Group (Roehampton Forum)** I am working with Mo Smith from **Regenerate RISE** on a comprehensive review of services currently available to Roehampton residents. This will include mention of groups that are in danger of closing. **Balham and Tooting Community Association (BATCA)** recently held their Community Awards evening-it was good to see Liliias receive recognition and an award. In **Battersea** there are plans via the Big Lottery and the council for substantial community development. At the moment it is a case of 'watch this space. I hope to have more detail to report in the next month or so.

Fundraising Support

The greatest proportion of my time during March has been spent supporting the fundraising needs of various groups. Subject to endorsement from local councillors the following **Wandsworth Rig Society Fund** applications have been completed.

- **Lovatt Court, Balham** (Viridian Sheltered Scheme). -with matched support from Balham Rotary
- **Mary Court and Joan Bartlett House**, (Viridian and Care UK) Battersea with matched support from Garden Partners, Age UK Wandsworth
- **Ashburton Sheltered Residents' Association**, Putney (Council Sheltered Scheme) -with matched support from Roehampton Reflections.
- **Wandsworth Asian Women's Association** (One of the Council contracted Day Care Centres). with matched support from another funder
- **Balham Pensioners Centre** with matched support from Churches Together Balham & Upper Tooting.

We have also supported **Wandsworth Asian Women's Association** with a bid to the **Wandsworth Discretionary Fund**. A bid to **Esmee Fairbairn Foundation** for **Balham Pensioners Centre** was rejected but we are developing a funding plan with more than 10 suitable trusts identified to date. Similar work needs to take place immediately after Easter for **Wandsworth Asian Women's Association**

Wandsworth Talking News Service



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Open June at Holy Trinity Church Roehampton SW15



During June 2012 we are opening Holy Trinity Parish Church to all. Everybody is welcome and we have some very special events that we would like to invite you to. The purpose of our Open June season is so that everyone will be able to see our beautiful Church and find out more about us and our history. This means that the Church will be open from 10.00 am until 5.00pm each weekday during the month of June. Entry is free with refreshments. Contact for all events is Revd Jim McKinney 020 8788 9460

Events

Monday 4th June from 3.00 pm until 5.00pm. Diamond Jubilee Tea. Traditional Devon cream tea with all the trimmings with a short entertainment. Entry free.

Sunday 10th June – Friday 15th June Flower Show.

Sunday 10th June 12.30pm Dedication Lunch. A 'bring and share' meal.

Sunday 10th June – Concert from 7.30pm. Tickets will be available nearer the time.

Sunday 17th June 7.30 pm Poetry Evening. Entry will be free with donations towards the refreshments.

Monday 18th June until Saturday 30th June – Art Show.

Throughout Open June we shall be hosting a number of Craft Stalls. These include:-

Handmade cards for special occasions; Display beadwork for necklaces etc; Hand crafted Stained Glass; Knitting; Holy Trinity memorabilia; Crochet classes

Saturday 30th June –Arts and Crafts Sale Day



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Charity No. 286095



Wandsworth Access Working Group Meeting

March 21st

Wandsworth Council is about to develop a new concourse in the Town Hall extension. Alterations will begin in June and it is hoped that they will be completed by September with access to the public available from October. While work continues, access to the extension will be from the side of the building. Members of the Access working group will be invited to send people to test out hearing loops and wheel chair access etc. once the facility is completed. In future, the access group will meet only when needed.

The Ground Floor Reception Scheme

There are two aims to this project. One aim arises from the 'one-stop' concept: it is intended that the concourse will bring together, on the ground floor, six of the council's thirteen receptions from around the Town Hall complex. The second aim is to have a self-service approach to customer services.

Access to the concourse will be through a sliding door entrance wide enough to take wheel chairs and scooters. Straight in front of the door there will be a manned reception counter and a ticket system which will operate in the same way as the one now operating on the fifth floor.

Near the door there will be a self-paying kiosk, accessible to wheelchairs and scooters, for those who wish only to pay bills.

'Meeters and Greeters' who have been trained to understand peoples' different needs will be on hand to help customers as they arrive. They will not only guide customers to the channel that best suits them but teach them how to use that channel. The hope is that once they understand the system, customers will be in a position to not only use the different channels but also to know where to find the best facility for their own use; home, library or Town Hall.

The first and second floors of the concourse will be accessed by stairs or, for those who cannot use the stairs, lifts.

The first floor will be for pre-arranged meetings with customers whilst the second floor will be for professional visitors.

Once processes are formulated, the council will look at ways of helping deaf people and those who don't have English as a first language.

Providing those attending with information about the proposed changes was one purpose of the Access Working Group meeting. The other was to identify any thing further that needed to be carried out to facilitate older customers and customers with special needs. The council plan to publish the results of our discussions but they were mostly related to the following

- Considering colours for chairs, walls, floor etc. in order to help people who have impaired vision.
- Mixed seating such as chairs with higher and / or lower arms for those with difficulty sitting.

- Ensuring that IT is available to all .
- Hearing loop access at the right heights

However, there was one further concern expressed by more than one attendee; this related to the parking problems experienced by those who are unable to walk to the Town Hall or get there by public transport. Whether they come by taxi or are driven by a relative or friend, because the site is on red route there is no dropping off point close to the Town Hall. It was agreed that the council would look into the possibility of arranging a taxi/car parking bay outside the Town Hall itself: the loading bay down the road was suggested as a possible location



**First
Contact**
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A notice from Tony Tuck, Chair of the Wandsworth Older Peoples' Forum

"Readers should be aware that a default notice has been served on the Forum by Wandsworth Council on the basis that the article in the last edition of the Newsletter "Welcome to the Age of Uncertainty" was in breach of section 4.3.1 of the Service Contract between the Forum and the Council. Section 4.3.1 relates to the "Use of funding" and states that the organisation must:

"ensure that no part of the Council's funding is used to support any political party or to publish any material which, in whole or in part, appears to be designed to affect public support for a political party."

"The trustees and executive committee have considered this default notice and, while not concurring with that opinion, are content to publish this notice without prejudice.

Tony Tuck: Chair: Wandsworth Older Peoples' Forum".
1st May 2012

ACIS - A new focus on obtaining information



A common experience accessing a care information website is getting lost in unwanted, irrelevant detail and this has generally led to people concluding, quite reasonably, that using internet websites to solve care problems is a waste of time.

At Member's Meeting, Reuben Colton discussed the new approach being applied to providing Information on Wandsworth Council's website. ACIS - Adult Care Information Service - is a site providing information on services and organisations primarily in Wandsworth and embedded within the Wandsworth main website as www.wandsworth.gov.uk/acis. ACIS will provide improved, transparent accessibility to the public, council staff and other organisations, as a resource aimed at helping people find the services and support they need.

Currently, information can be obtained by searching Wandsworth website, using the A-Z of records and accessing eight main areas of information (see icons below), which also have sub-categories within them.



There are several categories within each area, and these categories are the same for all areas. Clicking on a category brings up a list of records, and clicking again on a record displays the details. The area My Care covers the services, both private and public, to be applied to meeting your care needs, providing information on how to access services, plus eligibility and costs. Details included are home care, providers (private and charitable agencies), day centres, care homes and support/care services. Of main interest to us are the Older People and Carers categories in this area.

What is changing? As part of plans to update and improve the service, the following initial changes are being proposed: Re-categorising all of the information; Search by postcode or area; Search by type of health condition or disability; A synopsis of each record; Displaying multiple records on a map. Under this scheme, proposed categories are Care and support; Health and wellbeing; Housing and care homes; Money and legal matters; Travel and getting about; Things to do (leisure & activities); Community and getting involved; Keeping safe; Working and learning; Caring for someone

Questions or comments should be directed to Adult Care Information Service (ACIS) at:

<http://www.wandsworth.gov.uk/acis>,
the Access Team on 020 8871 7707
and accessteam@wandsworth.gov.uk
or to Reuben Colton, ACIS Information Officer
on 020 8871 5227 or oracis@wandsworth.gov.uk

Things to do places to go

Hestia Age Activity drop-in centre For people aged 60+

020 8767 8426

or visit Hestia Age Activity centre
966 Garrett Lane SW16
www.hestia.org

60 Plus Cafe

Roehampton

Every Thursday 10.30am - 2.00pm
Minstead Gardens Methodist Church
For more information call:
Pam 020 8777 5577

Carers Week

18th to 24th June

Events across the borough
For more information call:
Wandsworth Carers Centre
020 8877 3935 Fax 020 8877 3936



MEMBERS

MEETINGS

All at Anchor Church Centre,
273 Garratt Lane, SW18. 2pm-4pm
Buses 44 and 270 pass the door

Tuesday 12th June
London Fire Brigade
Safety in our Homes
Living Streets
Keep London Safer for Pedestrians

Tuesday 10th July
Natural Blush

NO MEETINGS IN AUGUST

Tuesday 11th September
Speaker to be confirmed

Meetings are held the second Tuesday of each month
(except August)

Wheelchair Access, Loop System, Refreshments
All are welcome - bring a friend

If you want to join the Wandsworth Older Peoples' Forum,
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Membership Secretary, Wandsworth Older Peoples' Forum
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Wandsworth Older Peoples Network

Conference Thursday 21st Jun

Topics Local Account Identity Theft Economic Crime



WANDSWORTH INTERPRETING SERVICE

Wandsworth Town Hall,
Wandsworth, London SW18 2PU
Tel: 020 8871 5751
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NEWSLETTER

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Affiliated to National Pensioners Association



WOPF voice for older people in Wandsworth
Funded by Wandsworth